



# Overview: Terms and Conditions changes

Valid from 1 October 2026

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring E-commerce & Logistics A/S. Any other changes can be found in the full Terms.

| Standard Terms                    | Section                  |
|-----------------------------------|--------------------------|
| Terms are expanded and clarified. | 11.1 Unattended delivery |
| Terms are clarified.              | 21. Written messages     |

| Service Terms                                                                                                                                     | Affected services                                                                         |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Terms for the recipient-selected delivery choice Unattended delivery are clarified.                                                               | Business Parcel/Bulk, Business Pallet, Home Delivery Parcel                               |
| Terms are supplemented with the option of two delivery attempts for Norway and Finland as an additional service.                                  | Business Parcel/Bulk                                                                      |
| Collection period for parcels in parcel locker is changed from 7 to 4 days in Denmark, Sweden and Norway, with the option to extend it to 7 days. | Business Parcel/Bulk, PickUp Parcel/Bulk, Parcel Locker, Bring Pack, Home Delivery Parcel |
| Terms for API integration and parcel locker selection are clarified.                                                                              | Parcel Locker                                                                             |
| Terms for delivery are supplemented with special conditions for returns within Norway                                                             | Business Parcel Return, Business Pallet Return, PickUp Parcel Return                      |
| Terms for the service Return Home Delivery are added. A separate agreement with Bring's Swedish entity is no longer required for the service.     | Return Home Delivery                                                                      |
| Terms are clarified.                                                                                                                              | Tillægstjenester: Flex Delivery                                                           |