



Overview: Terms and Conditions changes

Valid from 1 January 2026

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring E-commerce & Logistics A/S. Any other changes can be found in the full Terms.

Standard Terms	Section
The point on temperature sensitive contents has been updated with examples of different types of goods covered by the restriction.	9.3 Prohibited content
The terms on pickup have been clarified with an addition regarding terms in the event of discrepancies between the booked and actual volume.	10.4 Unsuccessful pickup
Service Terms	Affected services
The service is limited to deliveries within the Nordic region. Delivery of pallets to the rest of Europe will no longer be offered.	Business Pallet
The terms for collection have been clarified.	PickUp Parcel/Bulk
PickUp Parcel Box is renamed to Parcel Locker.	Parcel Locker (PickUp Parcel Box)
The service will no longer be offered.	Home Delivery Mailbox
The terms are updated with changes and additions, including routines for marking of parcels and clarifications of the terms for collection.	Bring Pack
The services will no longer be offered. For home delivery of heavier goods to Sweden, customers are referred to Bring E-commerce & Logistics AB.	Urban Home Delivery, Home Delivery Curbside/Indoor
The services will no longer be offered. For returns from a home address in Sweden, customers are referred to Bring E-commerce & Logistics AB.	Home Delivery Parcel Return, Return Home Delivery, Return Curbside, Return Indoor
eID Verification is renamed to ID Verification Parcel Locker.	Additional services
The terms for Label Free have been clarified.	Additional services
The terms for Cargo Insurance are amended due to a change of insurance provider.	Additional services
Additional services related to home delivery of large goods will no longer be offered.	Additional services